



Republic of the Philippines
MIMAROPA Region
Province of Occidental Mindoro
OFFICE OF THE GOVERNOR

EXECUTIVE ORDER NO. 12
Series of 2021

**“PROVIDING FOR THE CREATION OF GRIEVANCE REDRESS MECHANISM (GRM) AND
GRIEVANCE REDRESS TEAM FOR THE PROVINCIAL PROJECT MANAGEMENT
IMPLEMENTING UNIT (PPMIU) OF THE PROVINCE OF OCCIDENTAL MINDORO”**

WHEREAS, the Provincial Governor has issued Executive Order No. _____ Series of 2021 entitled “CREATING PROVINCIAL PROJECT MANAGEMENT IMPLEMENTING UNIT (PPMIU) OF THE PROVINCE OF OCCIDENTAL MINDORO TOGETHER WITH THE COMPONENT PLANNING TEAM, DEFINING ITS FUNCTIONS AND FOR OTHER PURPOSES”;

WHEREAS, Section 1 of Executive Order No. _____ series of 2021, specified the need to organize the Grievance and Redress Team to undertake fair, impartial, and speedy grievance investigation and resolution process;

WHEREAS, the establishment of Grievance Redress Mechanism (GRM) will be replicated at the barangay level thru their respective Lupong Tagapamayapa to efficiently and immediately respond to issues and concerns related to the project in close coordination with the PGO Grievance Redress Team;

NOW THEREFORE, I, EDUARDO B. GADIANO, Governor, Province of Occidental Mindoro, by virtue of the powers vested in me by the law, do hereby directed the following:

Section 1. A Grievance Redress Team for the Provincial Project Management Implementing Unit (PPMIU) is hereby created which shall be composed of the following:

| | |
|-----------------------|---|
| Chairman: | Ms. MURIEL M. REGUINDING Provincial Administrator |
| Members: | Ms. ANTONIA P. JAVIER Mr. ELMER A. VELACRUZ Engr. RODOLF S. ASEJO Ms. MA. ROSE VALENTINE R. LASTIMOSA Ms. MARINA R. ATIENZA Mr. EDWIN D. SANSANO |
| Legal Counsel: | Atty. TIRSO AUGUSTUS L. ABELEDA |
| Secretariat: | Ms. RAQUEL I. ARCILLA |



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Section 2. The PRDP Grievance Redress Mechanism Framework requires the nomination of the Grievance Point Person (GPP) who will be responsible for the initial screening of feedbacks and complaints, as well as the organization of preliminary meetings with concerned parties to establish the critical path to resolution. PPMIU of the Province of Occidental Mindoro hereby appoints **Ms. ANTONIA P. JAVIER**, SES Team Leader as the **LGU GPP**.

Section 3. Roles and Responsibilities of the Grievance Redress Team

The Grievance Redress Team shall have the following roles and responsibilities:

- a. Ensures that the public within all subproject areas are aware of their rights to access to the mechanism free of administrative charges;
- b. Protects the subproject beneficiaries and/or affected persons from poor project performance;
- c. Provides effective and efficient resolution on all concerns, issues, and problems in all phases of the project; and
- d. Provides feedback/grievance registries to the RPCO and NPCO.

Section 4. Effectivity. This Executive Order shall take effect immediately.

DONE in the Province of Occidental Mindoro this 11th day of May 2021.


EDUARDO B. GADIANO
Governor

"Ganado sa Serbisyo. Ganado sa Pagbabago!"

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